

COMPANY PROFILE:

SeaCast operates full-service investment casting foundries in the aerospace/ commercial manufacturing industry specializing in precision investment casting. SeaCast was established in 1985 and remains a privately held company based in Marysville, WA. We have over 800 employees (and growing) across our locations in Marysville, Arlington, Seattle, Montana and Mexico, with continued growth anticipated.

JOB PROFILE:

The IT Manager supports, maintains and evaluates computer networking and telecommunication systems primarily in Marysville (headquarters), Arlington and Seattle. You will install, configure, and maintain both physical and virtual computer servers and oversee the maintenance of employee email and user accounts. This position will support an ERP system, specifically Epicor.

RESPONSIBILITIES:

- Maintain, troubleshoot, monitor current systems and implement a new ERP system, Epicor
- Develop and maintain network infrastructure, operations and metrics
- Maintain, troubleshoot and monitor the company communications system and assist with implementing change
- Lead strategic design, and champion the implementation of the use of consistent platforms throughout the organization
- Install and maintain, troubleshoot and monitor global software system
- Develop and update network policies and documentation
- Maintain, inventory and troubleshoot company software systems
- Ensure availability and performance of mission-critical ERP software
- Maintain, monitor and manage network security: firewalls, host security, file permissions and system integrity
- Maintain, optimize and monitor a secure remote access system
- Manage and execute the off-site backup and disaster recovery plans including monthly system testing
- Maintain, inventory, document and manage replacement schedule for systems hardware and software
- Evaluate and/or recommend purchases of computers, network hardware, peripheral equipment and software
- Mentor support personnel and provide input for training and skill development
- Provide on-call emergency maintenance activities supporting network operations and website
- Other duties as directed by company leadership

REQUIREMENTS:

Degree in computer science, information systems, engineering, or other related scientific or technical discipline preferred. Minimum of 4 years' experience working in a manufacturing IT management environment. Aerospace industry experience a plus. Strict adherence to privacy laws and confidentiality rules.

DESIRED EXPERIENCE:

- Installing, configuring and managing firewalls, wireless solutions, routers and access points, VPN access, Remote Desktop Services and Thin Clients
- Intimate familiarity with ERP software, especially Epicor
- Processing network vulnerability scan reports and coordinating required updates
- Processing the annual renewal of support contracts
- Monitoring and troubleshooting network errors and performance problems
- Working closely with end users and support personnel to ensure technical issues are resolved in a timely manner
- Researching and evaluating new tools to enhance operation of the network
- Researching and designing new networking solutions based on given requirements
- Responding to critical support issues outside of work hours as needed
- Experience with Exchange, SQL, Windows servers and desktop products, AP's

OTHER REQUIREMENTS:

- Excellent and demonstrated project management skills
- Ability to work with multiple locations
- Implement ERP system conversion
- Be a part of a growing organization
- Manage staff employees
- Be the technical "go to person" for all IT issues
- Strong documentation skills as well as excellent leadership and organizational skills
- Ability and willingness to work with flexibility under pressure and deadlines
- Experience negotiating and managing hardware and software contracts and vendors
- Commitment to providing exemplary service with uncompromising integrity
- Excellent communication and interpersonal skills
- Willingness to work through conflicts with openness
- Ability to work independently and collaborate with others
- Innovative, results-oriented troubleshooting

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